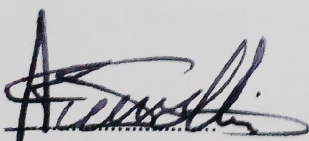# Quality Policy

Mainframe (Pvt) Ltd. is committed to being a leader in innovation, providing advanced software solutions that drive the success of our clients. We specialize in the design and development of cutting-edge applications and integrated IT solutions for Process Automation, Hospitality, and Healthcare industries.

Our primary objective is to deliver exceptional solutions that meet and exceed our clients' business goals by leveraging technology to transform industries and enhance productivity.

We are dedicated to maintaining high standards of quality by:

- Delivering reliable, consistent, accurate, and timely reports.
- Continuously improving our Quality Management System to achieve our quality objectives.
- Employing professionally qualified and dedicated staff to ensure the quality of our services.
- Maintaining a high level of customer satisfaction by understanding and fulfilling client needs.

We commit to complying with all relevant national regulations, international and local standards, legal requirements, customer specifications, and any other applicable requirements. We strive for continual improvement in all areas of our operations to deliver the best outcomes for our clients.

Executive Director

Date: 2024.09.01

Policy communicated within the organization and available to interested parties. Policy will be reviewed ones a year.